

COVID-19 Update

Wednesday 18 August 2021

As of Wednesday, the 18th of August, Ministry of Health in NZ announced that Auckland is moving to alert level 4 for seven days period, initially, due to the emergence of Covid-19 Delta variant in the community.

Implications to MacMurray Centre practice:

- All routine "face to face" appointments and/ or procedures will be suspended. However, if your referring doctor thinks that your problem is urgent, they can contact MacMurray Centre and their referral will be reviewed and assessed accordingly.
- All specialist/ dietetic/ psychologic consultations will be moved to phone/ virtual consultations
- We encourage you to contact us with any queries or concerns you may have via email: admin@macmurray.co.nz or via the phone 09-5501080. These will be regularly checked and responded to.
- Please check our website again for any further updates on our operation during COVID alert levels.

Monday 1 March 2021

You may be aware that there is a new Covid-19 outbreak in the community in Auckland, referred to as "Valentine's Day Cluster". This outbreak started on the 14th of February, 2021. The New Zealand Government is working on containing this cluster.

The Auckland region has been at Alert Level 3 since 6am, 28th of March.

At Alert Level 3, most consultations will continue virtually via phone and video (skype, zoom, face time). In some cases, specialists may decide that a face to face consultation is required. Dietetic consultations will continue via phone.

We will continue with strict hygiene and physical distancing measures to ensure the facility is safe and to protect you and our staff.

In-Clinic Services include:

- Endoscopy – Gastroscopy, Colonoscopy
- Manometry/ PH study/ pillcam
- Endoscopic weight loss procedures approved by the Specialists
- Infusions

Things to consider prior to your appointment:

Your support person will need to wait outside the clinic. There will be exemptions made to patients with disabilities, minors or as per clinical decisions.

Please bring your own surgical mask. Masks are not provided at the clinic.

Please keep personal belongings to a minimum.

At the MacMurray Centre:

You will be asked a set of questions and your temperature will be checked before entering.

Please sanitize your hands before entering the clinic.

Chairs in the reception area are placed at distance to reduce the chance of transmission.

Procedure theatres are thoroughly cleaned between patients. Our facilities are cleaned and sanitized on a regular basis.

All clinical staff will wear a full appropriate PPE as per government guidelines.

EFTPOS machines are sanitized after every use.

IMPORTANT

If you have a temperature of >37.5°C and experience flu-like symptoms, please DO NOT come in. Contact Healthline on 0800 3585453 or visit a community based testing centre to be tested for COVID-19.

For more information, please contact us on 09 5501080 or email admin@macmurray.co.nz

Sunday 30 August 2020

The Auckland region moved to Alert Level 2 (“Reduce”) at 11:59pm on Sunday 30 August 2020.

At Alert Level 2 our services at the MacMurray Centre operate as normally as possible.

Consultations may be carried out either in person or virtually via phone and video (skype, zoom, face time), depending on our patients’ preference.

We will continue with strict hygiene and physical distancing measures to ensure the facility is safe and to protect you and our staff.

In-Clinic Services include:

- Endoscopy – Gastroscopy, Colonoscopy
- Manometry/ PH study/ Pillcam
- Endoscopic weight loss procedures approved by the Specialists
- Infusions
- Breath Tests for sugar intolerances, as well as H. Pylori breath tests

Things to consider prior to your appointment:

You are allowed to bring only one support person with you. There will be exemptions made to patients with disabilities, minors or as per clinical decisions.

Please bring your own surgical mask. Masks are not provided at the clinic.

Please keep personal belongings to a minimum.

At the MacMurray Centre:

You will need to scan COVID 19 Tracer QR code and fill in your details in the designated form, before entering.

Please sanitize your hands before entering the clinic.

Chairs in the reception area are placed at distance to reduce the chance of transmission.

Procedure theatres are thoroughly cleaned between patients. Our facilities are cleaned and sanitized on a regular basis.

All clinical staff will wear masks at all times. In Theatres a full appropriate PPE as per government guidelines will be used.

EFTPOS machines are sanitized after every use.

IMPORTANT

If you have a temperature of >37.5°C and experience flu-like symptoms, please contact Healthline on 0800 3585453 or visit a community based testing centre to be tested for COVID-19.

For more information, please contact us on 09 5501080 or email admin@macmurray.co.nz

Thursday 13 August 2020

You may be aware that there are now four cases of COVID-19 positive people in community that cannot be traced.

The Auckland region has been at Alert Level 3 since 12pm, 12th of August.

At Alert Level 3, most consultations will continue virtually via phone and video (skype, zoom, face time). In some cases, specialists may decide that a face to face consultation is required. Dietetic consultations will continue via phone.

We will continue with strict hygiene and physical distancing measures to ensure the facility is safe and to protect you and our staff.

In-Clinic Services include:

- Endoscopy – Gastroscopy, Colonoscopy
- Manometry/ PH study/ pillcam
- Endoscopic weight loss procedures approved by the Specialists
- Infusions

Things to consider prior to your appointment:

Your support person will need to wait outside the clinic. There will be exemptions made to patients with disabilities, minors or as per clinical decisions.

Please bring your own surgical mask. Masks are not provided at the clinic.

Please keep personal belongings to a minimum.

At the MacMurray Centre:

You will be asked a set of questions and your temperature will be checked before entering.

Please sanitize your hands before entering the clinic.

Chairs in the reception area are placed at distance to reduce the chance of transmission.

Procedure theatres are thoroughly cleaned between patients. Our facilities are cleaned and sanitized on a regular basis.

All clinical staff will wear a full appropriate PPE as per government guidelines.

EFTPOS machines are sanitized after every use.

IMPORTANT

If you have a temperature of >37.5°C and experience flu-like symptoms, please contact Healthline on 0800 3585453 or visit a community based testing centre to be tested for COVID-19.

For more information, please contact us on 09 5501080 or email admin@macmurray.co.nz

Friday 20 March 2020

We hope you are taking care during this COVID-19 pandemic and we understand that these times can be unsettling. The pandemic plan is in the “Stamp it out phase” I am taking this opportunity to share with you our measures that ensure that you are safe to consult with your specialist so we can continue to provide the best medical care for you and to ensure your safety.

1. We expect everybody who enters our facility (including staff members and patients) to have no fever (Temperature < 37.5 degrees) and that you have not returned from overseas within the last 14 days and you have not had symptoms that would suggest active COVID-19 or had close contact with someone who has.
2. If you have a Temperature of > 37.5 and you have symptoms suggestive of COVID-19, please contact Healthline on 0800 3585453.
3. If you have returned from overseas within 14 days but would still like to consult a specialist, we can offer you a video or phone consultation as an alternative.
4. Upon entering our facility please use the hand sanitizer provided to clean your hands.
5. Surgical masks are not required. Our staff will be wearing them to protect you. We will not be able to provide you with surgical masks, if you wish to wear one, please supply one yourself.
6. Please come alone if you can. People accompanying you will be asked to wait outside unless you have a language barrier, a disability that requires special care or are a child aged between 15y-18y.
7. In the Waiting Room, the chairs will be placed 1.5m apart to reduce the chance of transmission
8. In Theatre, our clinical staff will wear protective gowns and masks as well as face shields and gumboots. In between each patient we will ensure the theatre has been thoroughly cleaned.
9. Our facilities will be cleaned and sterilized on a regular basis.
10. There are hand sanitizers in all the clinic rooms, the reception desk, the waiting room, theatre and recovery.
11. All staff are encouraged to take sick leave if they are feeling unwell.
12. No handshakes, no hugs allowed.
13. EFTPOS machines are sanitized after every use.

We are reviewing the situation daily and will make adjustments if necessary. The above measures are in line with the public hospital system and the aim is to keep you, your doctor and our staff caring for you safe and “Keep it out and Stamp it out”.

Alasdair Patrick
Director
MacMurray Centre